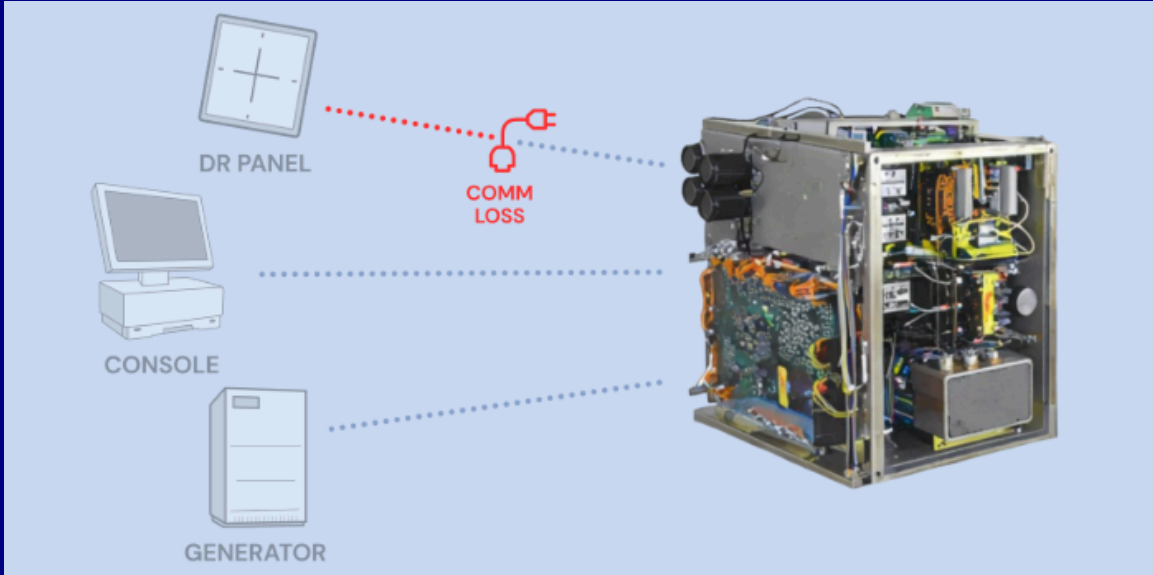




SHFR Communication

Error Codes



Hey there Subscriber,

These are some of the most common field issues and are usually related to cabling, comm loss, detector readiness, or console/generator comm interruptions

- **Err 024 — Bucky/Digital Panel Error**

Reset; check cables; reboot; call service if needed

- **Err 033 — Console Lost Communication**

Reset; check cables; reboot; call service if needed

- **Err 035 — Bucky Motion (X-Ray Ack) Error**

Reset; check cables; reboot; call service if needed

- **Err 049 — Generator Lost Communication**

Reset; check cables; reboot; call service if needed

- **Err 091 — Heartbeat Error**

Reset; reboot; call service if needed

 **Need full troubleshooting steps?**

See the **SHFR Error Code Operator Guide** for detailed procedures:

Err 024 (p. 82) • Err 033 (p. 89) • Err 035 (p. 90) • Err 049 (p. 101) • Err 091 (p. 115)

Open SHFR Error Code Guide



Have More Questions?

Browse our authorized dealer portal website. This site contains documentation to assist with installation, maintenance, and troubleshooting of Summit supported X-ray equipment.

SUMMITXRAY.COM>

Congratulations to the
Field Service Engineers
who have completed
certifications:

John Aleska on Nova
OTC/OTS & SHFR Generator

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